



Ministry of Labour, Immigration and Population Social Security Board

Social Security Reforms in Myanmar

Presented

by

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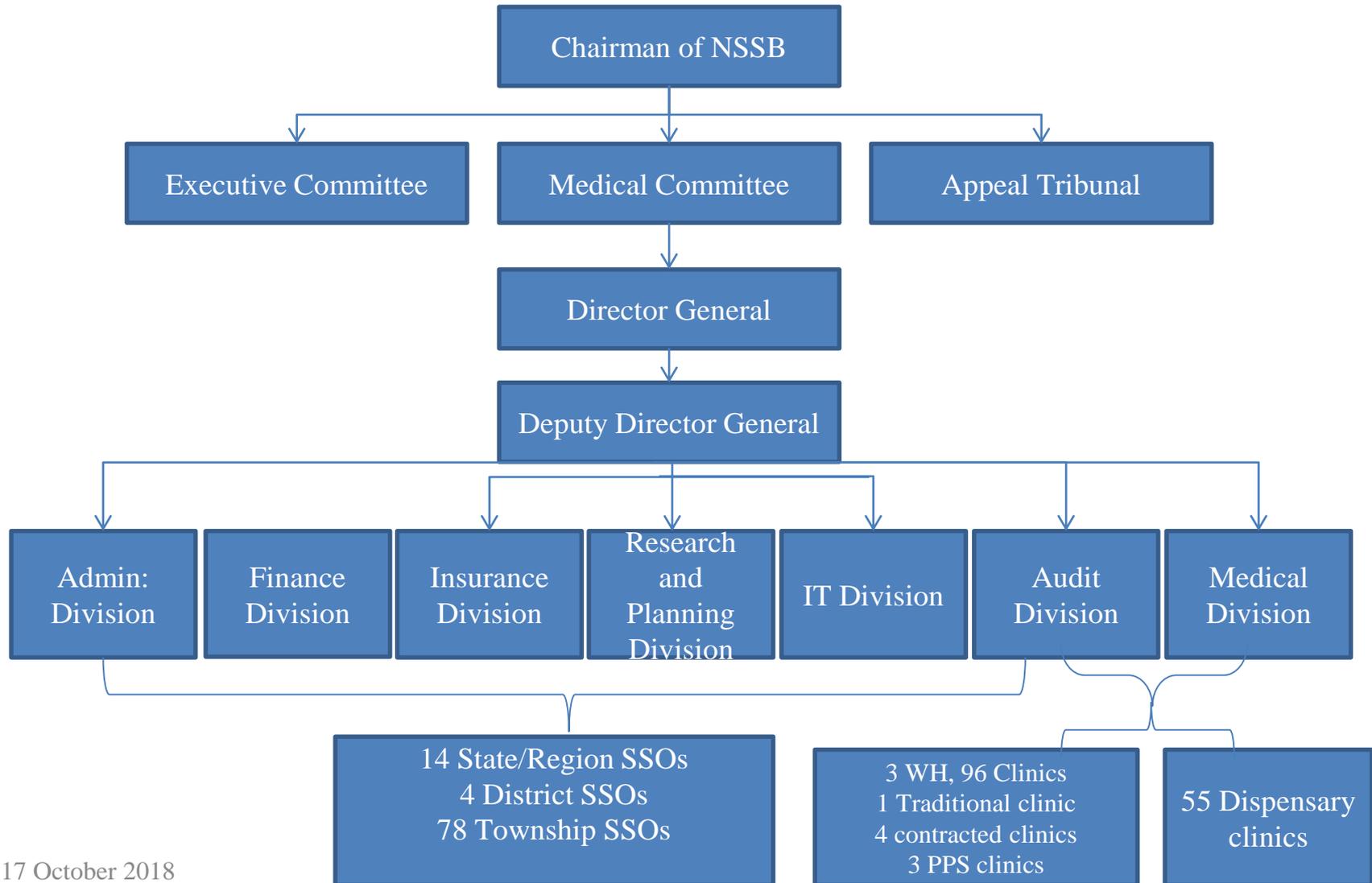
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Advantages by doing reforms



Organizational Structure





Vision and functions of Social Security Board

Vision

- ❖ To expand the Social Security Scheme to be able the whole nation for covering

Main functions

- ❖ Covering establishments under the Social Security Law
- ❖ Registering establishments and employees and collecting contribution
- ❖ Issuing cash and other benefits to insurers
- ❖ Providing medical care to insurers
- ❖ Awareness raising about health education and Social Security Scheme to insures



Legal Framework

Insurance Systems

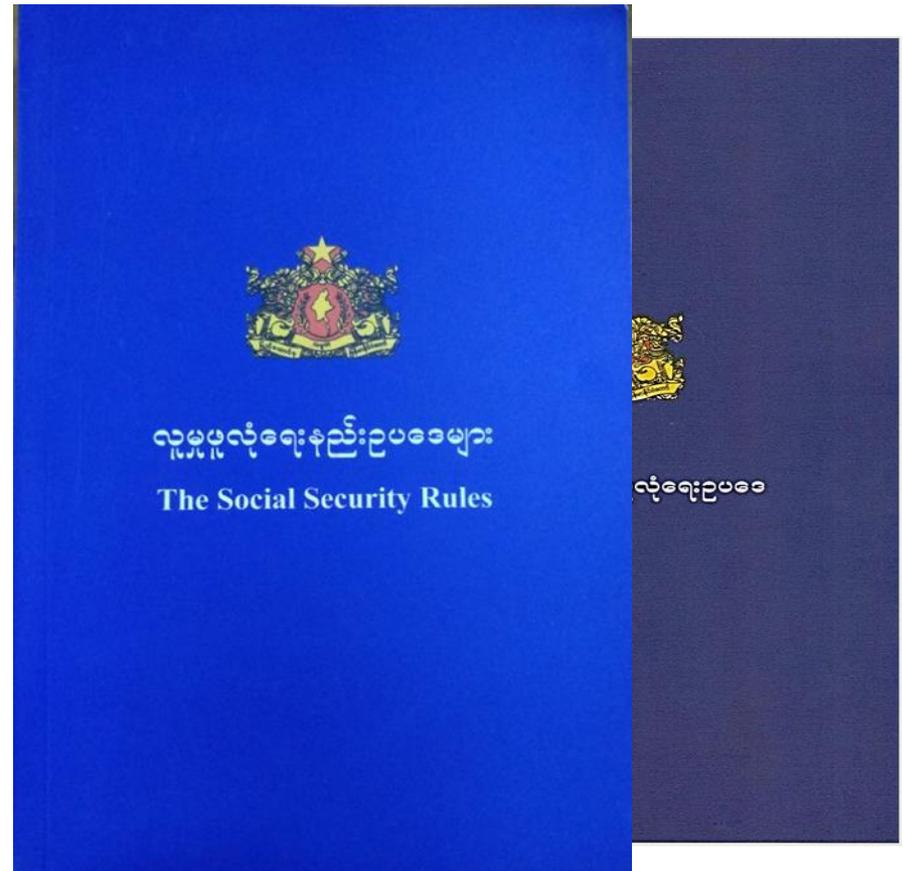
Social Security Act (1954)

- 2 Insurance Systems

Social Security Law (2012) and Social Security Rules

- 6 Insurance Systems

Social Security Law and Rules





Challenges faced by SSB in implementing SSS

In practicing and implementing 3 insurance systems

- ❖ Delaying for paying contribution
- ❖ Delaying for issuing benefit
- ❖ Duplication of SS registering number
- ❖ Need more attention by employers and employees at awareness raising



Challenges faced by SSB in implementing SSS

- ❖ Increasing demand side for health care
- ❖ Limitation of opening hours of clinic and location
- ❖ Lack of Human Resources for Health
- ❖ Limitation of Budget
- ❖ Need to establish suitable system for fund sustainable
- ❖ Need to establish IT system



Social Security Reforms

To provide effective and effectively medical care and benefits

- **IT Reform with funding by ILO-Korea Project**
- **Medical Reform with Luxembourg Project**
- **Administrative Reform with Vision Zero Fund Project**
- **Legal Reform (Cooperating with ILO for financial assistance from Donor Organization)**



IT Reform

Implementing Myanmar Social Security ICT by cooperating with ILO Experts

- Organizing IT team with six members and drafted final TOR
- Reviewing TOR by reviewing committee
- Defining the project duration of SSB (IS), estimating Budget
- Preparing tender processes.



Photos regarding to IT Reform



Making presentation to Union Minister by Mr. Alain Perras and Ms. Mariana Infante regarding to technical assistance



Photos regarding to IT Reform



Conducting meetings with Mr.
Alain Perras (ILO IT Expert)
Conducting training for SSB Staff



Photos regarding to IT Reform



**Conducting meetings with
Mr. Alain Perras (IT Expert from ILO)
Conducting training for SSB Staff**



Photos regarding to IT Reform



Discussing with ILO IT Expert Mr. Alain Perras and members of Board of Director from SSB



Discussing with holding Reviewing Committee Meeting for ToR



Way forward for IT Reform

➤ Within 2018-2019 Financial Year

- ❖ Carrying Data Cleaning and Data Entry Processes
- ❖ Building Main Site of Data Centre
- ❖ Installing Telecommunication Infrastructures
- ❖ Connecting Telecommunication Cables
- ❖ Writing Microsoft Software Application Development and conducting training

➤ Within 2019-2020 Financial Year

- ❖ Transforming Data of insured persons to new IT System
- ❖ Processes of Registering, producing ID cards and collecting contribution and other processes will be testing as Pilot project.



Way forward for IT Reform

- ❖ Introducing Help Desk System,
- ❖ Launching Medical Treatment Processes and other processes regarding with beneficiaries by using Web/Mobile applications
- **Within 2020-2021 Financial Year**
 - ❖ Accounting Package, Hospital Management Package as well as Medicine Supply Management Package will be testing by connecting SSB (IS) System.



Medical Reform

To be practice Provider Purchaser Split Model, SSB has plan for-

- (1) Purchasing **out patient** care from other hospital/clinic
- (2) Purchasing **in patient** care from other hospital/clinic
- (3) Upgrading Hospitals and clinics owned by SSB with Public Private Partnership System (PPP) by cooperating private provider



Medical Reform Cont:

- ❖ 3 clinics in Kachin State, Shan State and Thanintharyi Region have been operating on 1st April 2018 as a pilot project of PPS model
- ❖ Proposals with PPS model for op care proposed by private hospitals in Mandalay Region are being made survey.
- ❖ Proposals with PPS model for op care proposed by private hospitals in Yangon Region are being made survey.



Photos regarding to Medical Reform



Training regarding to Social Security Scheme by Senior Technical Specialist on Social Protection, Mr. Nuno and Health Expert, Dr. Thaworn from ILO



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Photos regarding to Medical Reform



**Discussing with Health Expert ,
Dr. Thaworn from ILO**



Photos of clinics with PPS model as pilot



SSB-MYATTAWWIN Clinic



SSB-DECKKEENADIPAR Clinic



SSB-MYAT MON Clinic



Way forward for Medical Reform

Purchasing **out patient** care from other hospital/clinic with PPS model

- ❖ Contracting with private provider
- ❖ Testing pilot projects
- ❖ Contracting with public provider (MOHS)

Purchasing **in patient** care from other hospital/clinic with PPS model

- ❖ Contracting with private provider
- ❖ Contracting with public provider (MOHS)

Upgrading hospitals and clinics owned by SSB with PPP system

- ❖ Upgrading hospitals and clinics owned by SSB with Public Private Partnership System (PPP) by cooperating private provider
- ❖ Upgrading hospitals and clinics owned by SSB byself



Administrative Reform

To implement Social Security Scheme with IT system effective and efficient SSB will be doing following processes:

- Setting up Social Security Process Reviewing Team
- Reviewing core business processes of SSB by SSPR Team
- Discussing between SSPR Team and IT Team
- Reviewing and making analysis the result to be changed
- Linking SSB- IS



Photos regarding to Administrative Reform



Training for SSB Staff by Social Protection Expert , Mr. Paguman from ILO





Photos regarding to Administrative Reform



**Meeting with Ms. Mariana Infante
from ILO- VZF**





Way forward for Administrative Reform

- ❖ Reviewing core business process and consulting with IT expert in June,2018
- ❖ Conducting Survey for EI cases by National Consultant in July and August,2018
- ❖ Reviewing and making analysis findings from survey in September,2018
- ❖ Doing pilot project in Yangon and Mandalay Division
- ❖ Linking with SSB-IS



Legal Reform

To be review Social Security Law (2012) in accordance with International Standards-

- ❖ Reviewing SS law (2012) and making recommendation by cooperating with ILO since 2015
- ❖ Setting up the scrutiny team comprising 19 members
- ❖ Reviewing SS Law and Rules
- ❖ Conducting trainings and workshops , knowledge sharing programs by ILO expert



Recommendations by ILO expert for Legal Reform

- ❖ To postpone some benefits under the Family Assistance Insurance System
- ❖ To expand coverage of dependent family of insurers in providing health care
- ❖ To expand coverage of all private workers and public servants
- ❖ To issue monthly cash benefit instead of lump sum cash benefit
- ❖ To cancel the provisions that allowing redraw the contribution paid by employers and employees
- ❖ To review the rate of both contribution and benefit according to actual model
- ❖ To provide equal right for male and female insurer
- ❖ To implement insurance systems with step by step
- ❖ To become SSB as semi autonomous body



Photos regarding to Legal Reform



Discussing with Mr. Nuno , ILO Senior Technical Specialist on Social Protection and Professor Marius Oliver International Institute for Social Law and Policy





Advantages by doing Reforms

- ❖ Easily carrying registering and paying contribution by both employers and employees
- ❖ Easily claiming benefits by insure workers
- ❖ Easily carrying processes for calculating benefits
- ❖ Timely issuing benefits to insure workers
- ❖ Saving time by using e-money services
- ❖ Reducing unnecessary processes of SSB
- ❖ Easily accessing medical care at SSB and contracted clinic /hospitals
- ❖ Assisting function of MOHS by providing health care to insured²⁹



Advantages by doing Reforms

- ❖ Appearing contracted clinics and hospitals with international standard
- ❖ Reducing burden of SSB for managing clinics and hospitals
- ❖ Participating in e-Government system
- ❖ Increasing trust by employers and employees
- ❖ Easily expanding coverage according to SS Law
- ❖ Easily linking among SSB Head office, offices and health facilities
- ❖ Implementing SS Scheme in accord with International standard





**Thank You for
attention**