



# SSO Connect Mobile

Easier, faster, cheaper

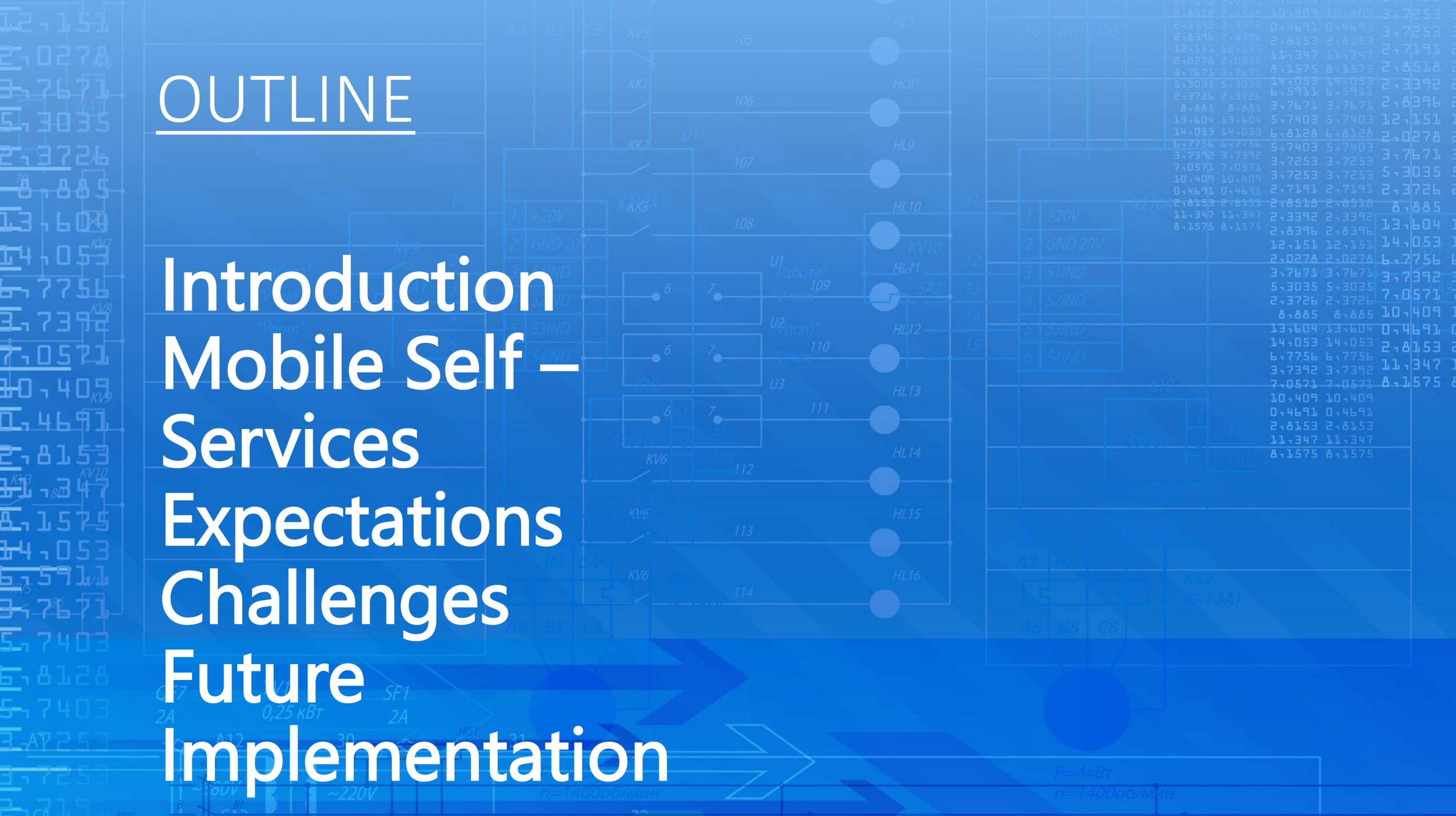


สำนักงานประกันสังคม

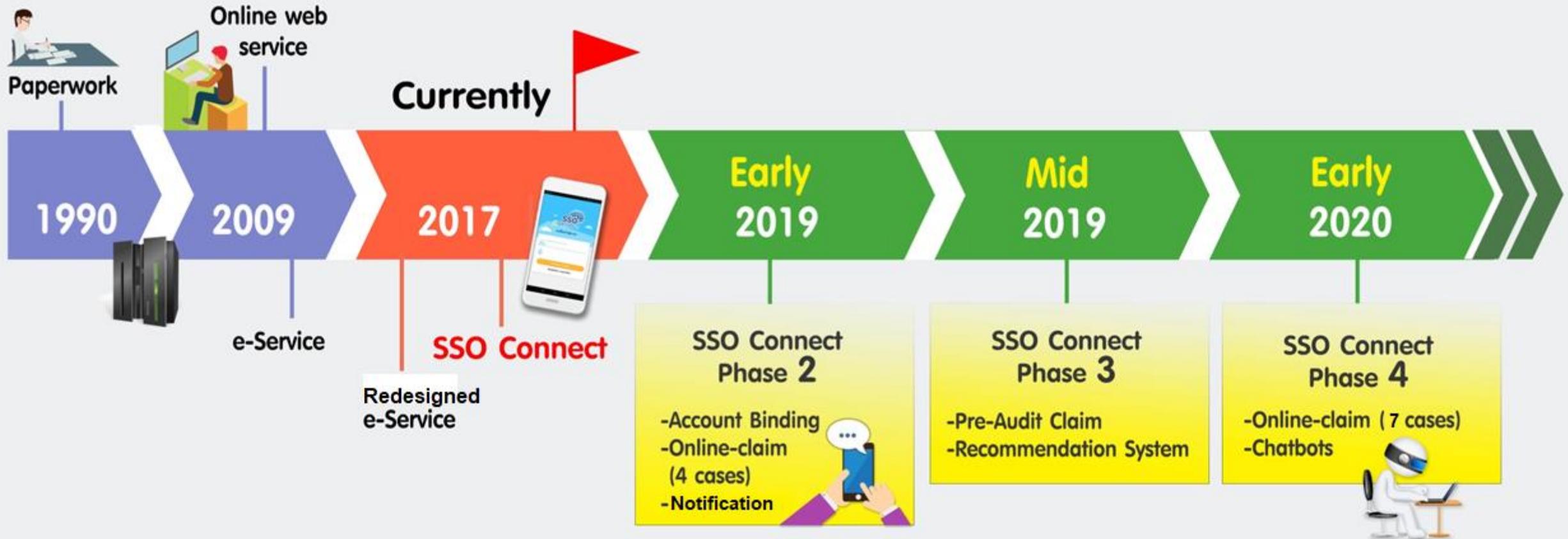
Social Security Office of Thailand

# OUTLINE

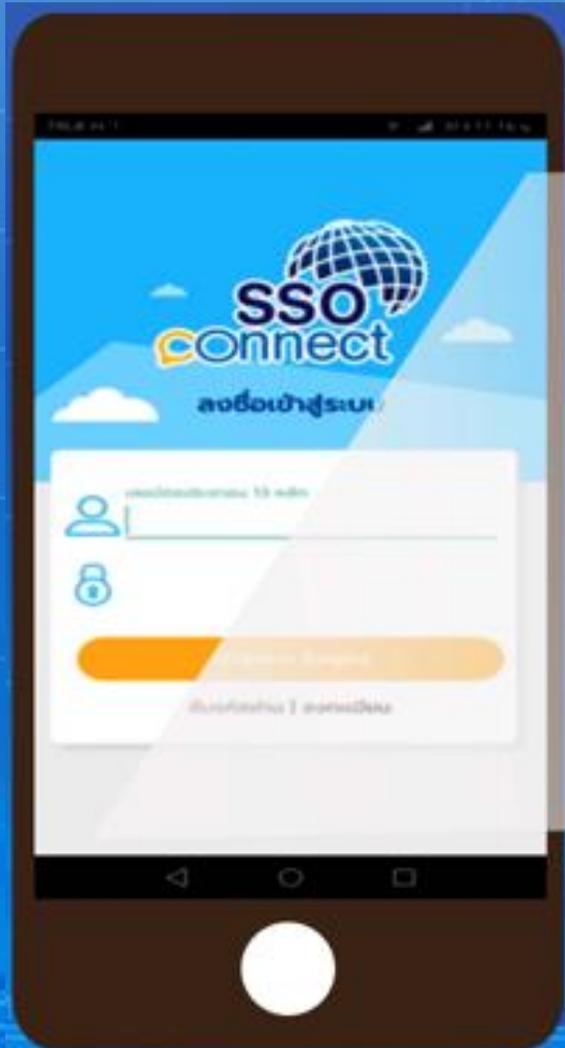
Introduction  
Mobile Self –  
Services  
Expectations  
Challenges  
Future  
Implementation



# SSO Connect Timeline



# Mobile Self - Services

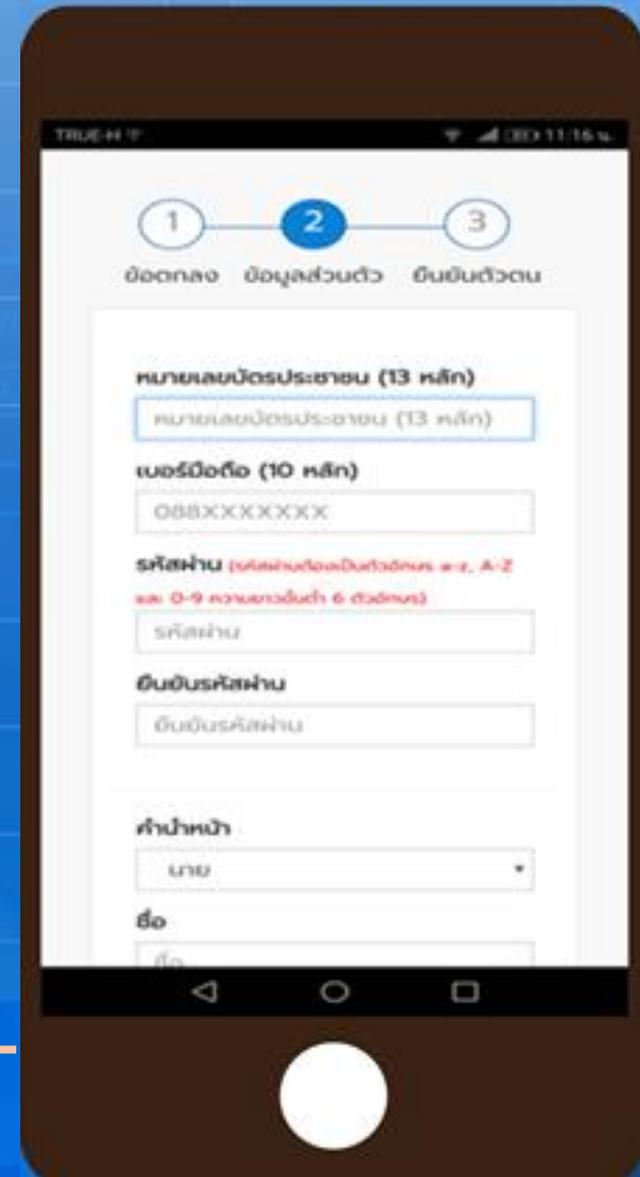


1. Member Registration
2. Hospital Selection
3. Contribution Record
4. Saving & Pension

# Mobile Self - Services

## Member Registration (Validation by OTP)

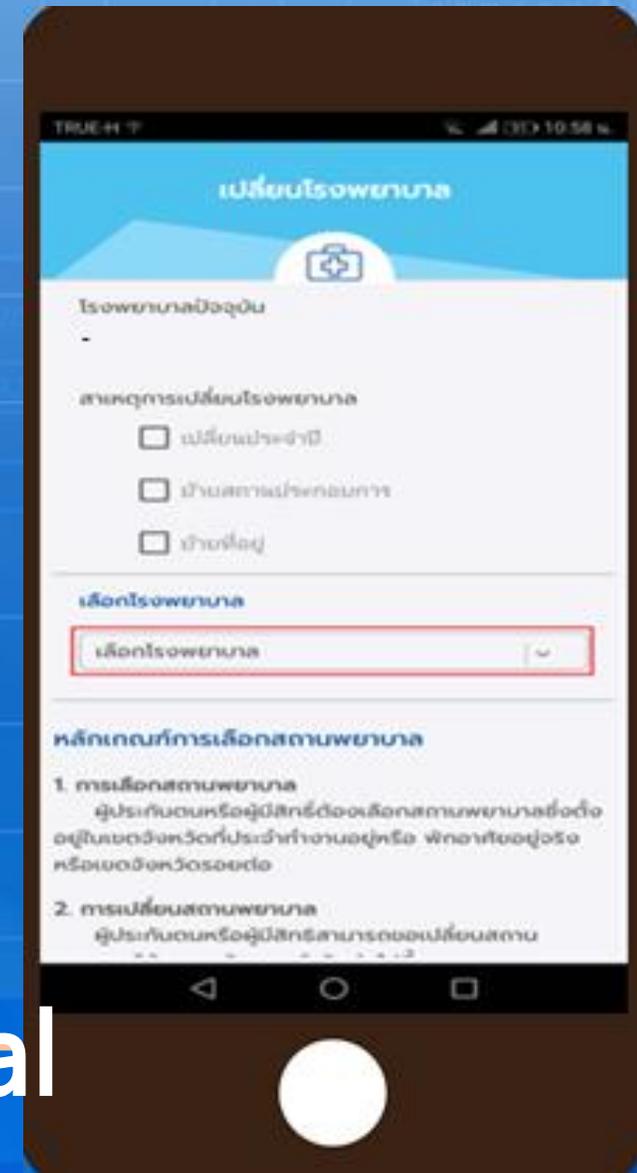
Registration



# Mobile Self - Services

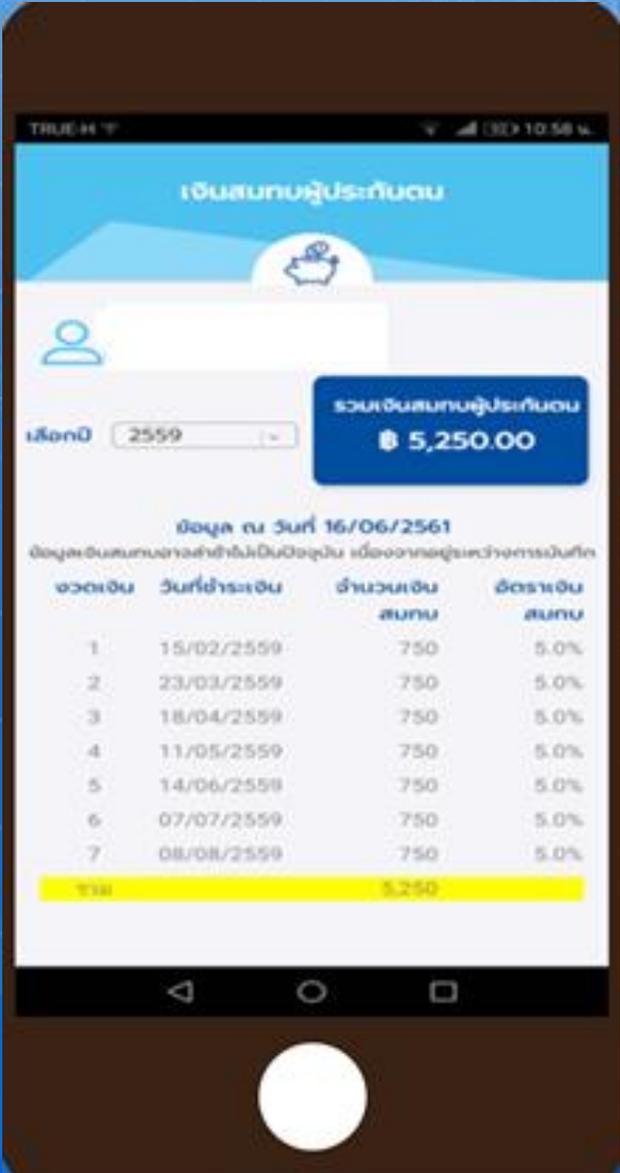
## Hospital Selection

## Changing Hospital



# Mobile Self - Services

## Contribution Record

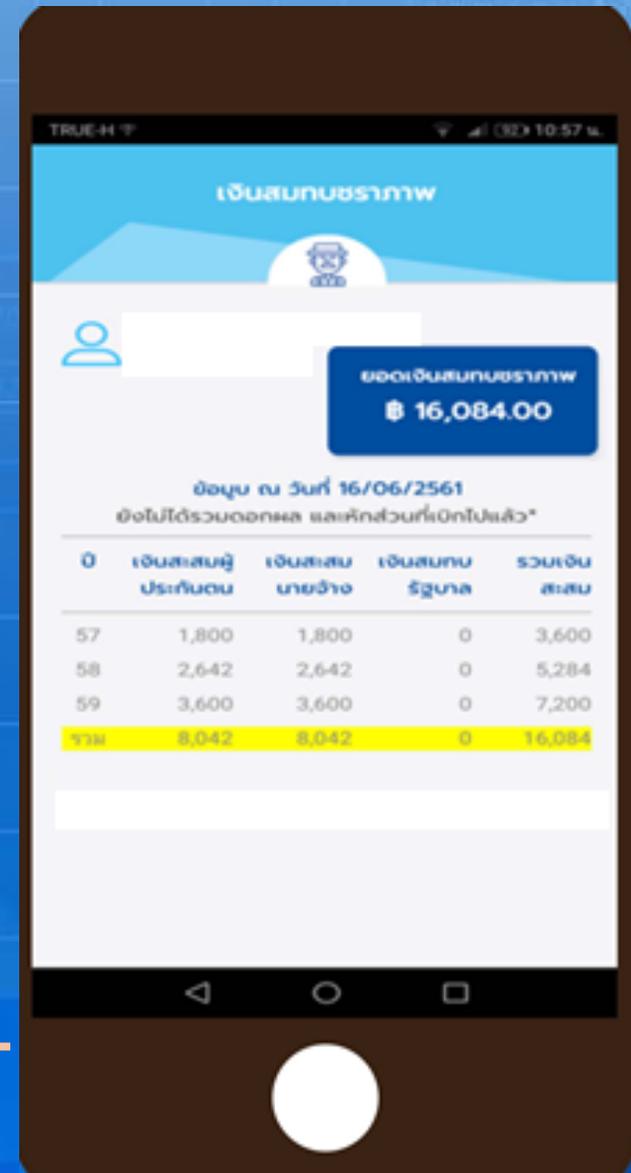


## Contribution

# Mobile Self - Services

## Saving & Pension

## Pension



# Mobile Self - Services

## Claim Record

## Benefit Claim



# How does the SSO Connect impact to our customers ?

## Time Saving



## Process Reduction



## Environment Saving



## Money Saving



## Easier to use



▶ **Saving Environment**



▶ **Reducing workloads**



**Our Expectation**



▶ **Increasing Transparency**

▶ **Creating new communication channel**





**User Diversity**

**Multiple business process**

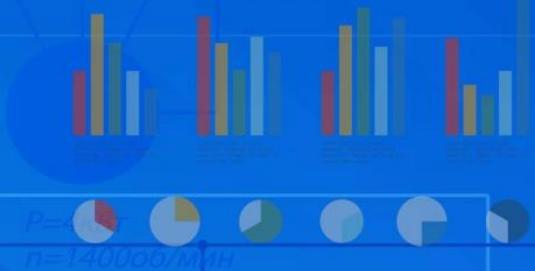
# Challenge



**Non-integrated Databases**



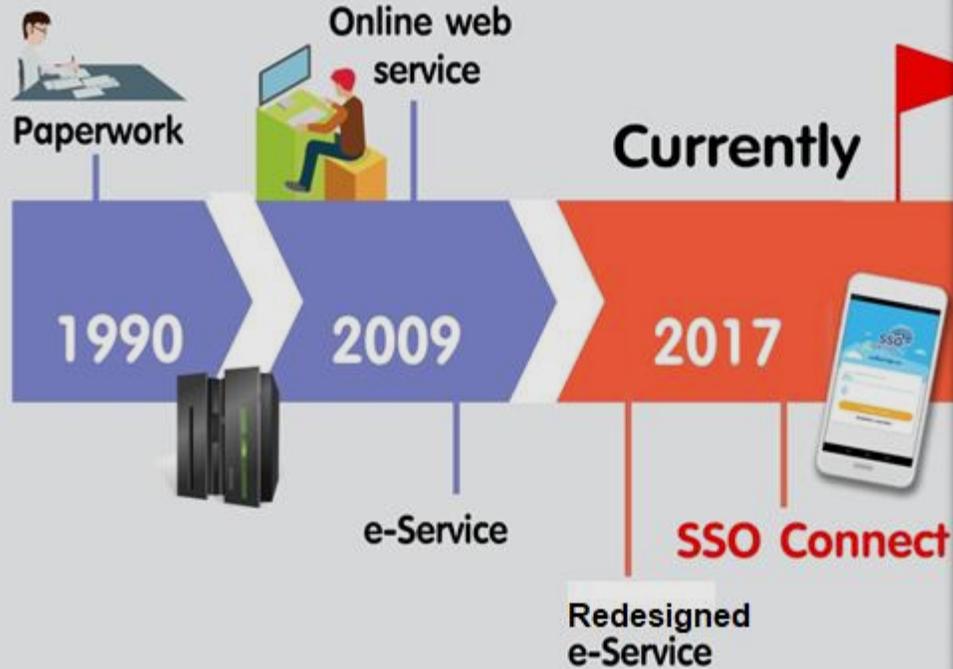
**Advertising & PR**



# Future Implementation



# SSO Connect Timeline



**Early 2019**

**SSO Connect Phase 2**

- Account Binding
- Online-claim (4 cases)
- Notification

**Mid 2019**

**SSO Connect Phase 3**

- Pre-Audit Claim
- Recommendation System

**Early 2020**

**SSO Connect Phase 4**

- Online-claim (7 cases)
- Chatbots



# Q&A





# Thank You