# A partnership project for moving towards UHC to promote health protection in the post pandemic recovery



The Partnership Project for Global Health and Universal Health Coverage (GLO+UHC) Phase 2

23 November 2022 @the 39th ASSA Board Meeting







### **UHC** in the context of SDGs

#### The 2030 Agenda for Sustainable Development (SDGs)

(Transforming our world: the 2030 Agenda for Sustainable Development)



#### Paragraph 26

"to promote physical and mental health and well-being, and to extend life expectancy for all, we must achieve universal health coverage and access to quality healthcare. No one must be left behind."

Goal 3. Ensure healthy lives and promote well-being for all at all ages

**3.8** Achieve **universal health coverage,** including financial risk protection, access to quality essential health-care services and access to safe, effective, quality and affordable essential medicines and vaccines for all

3.8.1: Service Coverage Index

3.8.2: Financial Protection



### Concept of Universal Health Coverage (UHC)

#### 2005: World Health Assembly Resolution (WHA 58.33)

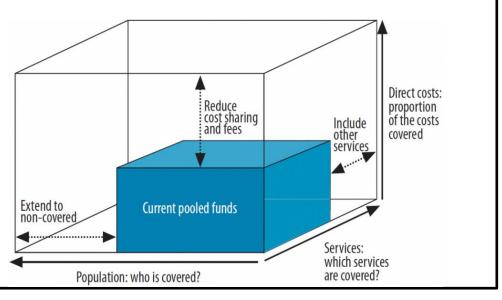
Sustainable health financing, universal coverage and social health insurance

Universal coverage is defined as access to key promotive, preventive, curative and rehabilitative **health interventions for all at an affordable cost**, thereby achieving equity in access.

#### **2010 : The World Health Report**

Three dimensions to consider when moving towards Universal Health Coverage

- 1) Proportion of the *population* to be covered
- 2 Range of **services** to be made available
- ③ Proportion of the total *costs* to be met



### GLO+UHC as a partnership project







- Enhance international support for implementing effective and targeted capacity-building in developing countries to support national plans to implement all the Sustainable Development Goals
- Including through
  - North-South cooperation
  - South-South cooperation, and
  - Triangular cooperation

A wide range of health agendas, including COVID-19, stretches across borders and requires global partnerships, commitments and solutions.

### Outline of the GLO+UHC Project Phase 2



#### Overall Goal (Phase 2):

Partnerships between Thailand and Japan on UHC and global health are strengthened and used to support other countries.

#### Project Purpose (Phase 2):

Capacity on UHC implementation in particular health financing and health workforce and global health of Thailand and other countries are strengthened.

**Country:** Thailand and Participating Countries

Implementing Organization: Ministry of Public Health, National Health Security Office

Term of Cooperation: Phase1: July 14, 2016 to July 13, 2020, Phase2: Dec 11, 2020 to Dec 10, 2023

Output 1. Experiences on UHC are learnt and shared between Thailand and Japan to contribute to improving the UHC in both countries.

Output 2. Capacity development for UHC implementation and global health in other countries is organized.



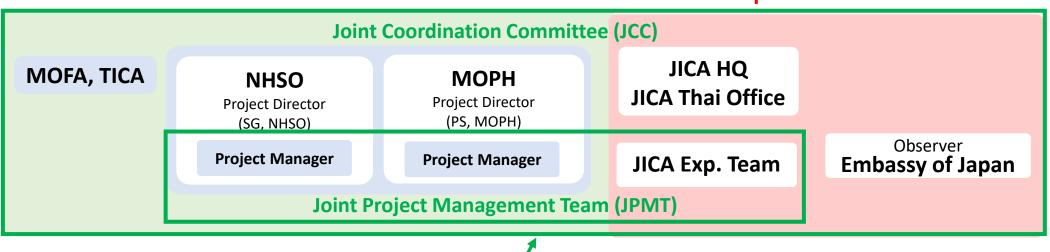


Output 3. Practical practices and lessons learnt in UHC implementation and global health (mainly from Japan and Thailand) are shared and promoted at national, regional and global levels...



#### Structure and Activities of GLO+UHC Project Phase 2

Thai-side Japan-side As of 30 Aug 2021



#### **Working Teams**

Priority Areas

#### **Health Finance**

- Fee Schedule
- DRG
- Claim and Audit
- Consumer Protection Service
- Primary Health Care (PHC)

#### **Health Workforce**

- Registry (Distribution)
- Continuing Professional Development (CPD)
- Interprofessional Education (IPE)
- New Normal Training

#### **Service Delivery**

 Universal Health Coverage for Children and Mothers(U4C)

### Health Information System

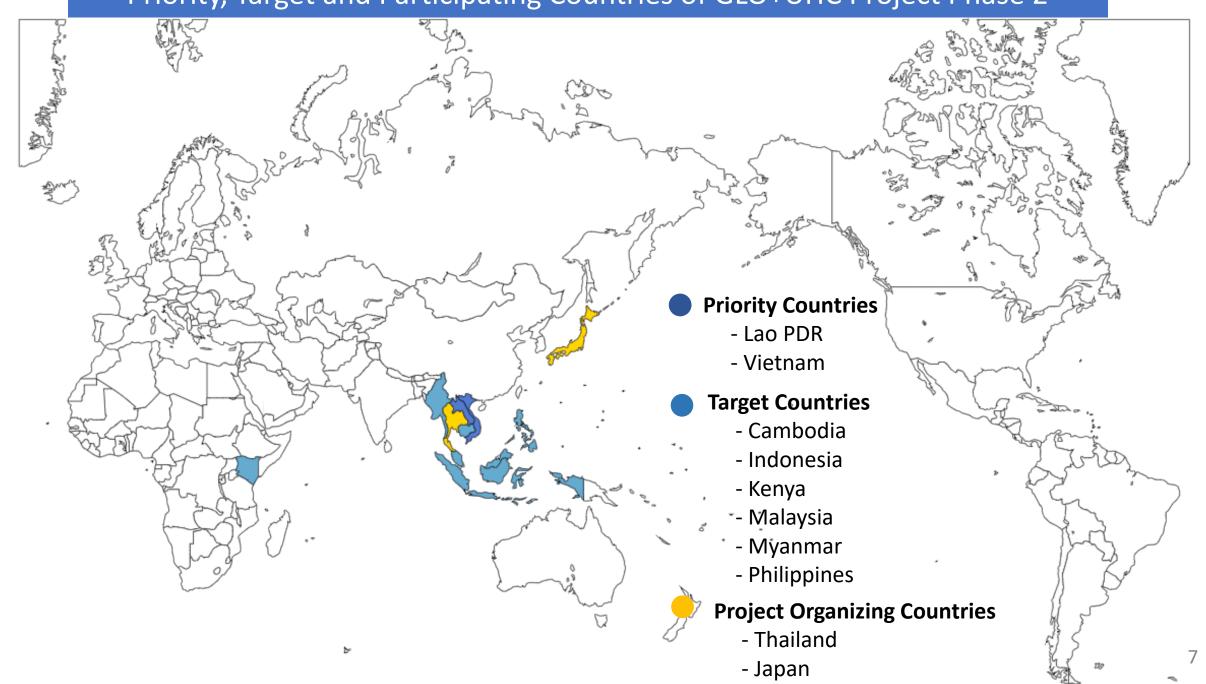
Collaborative
 Reserches using
 big data

#### Knowledge Sharing on Global Health & UHC through international conferences, WSs and websites

- Global Health Diplomacy Workshop
- UHC Journey
- PMAC

- Resource Center
- UHC Learning Hub

### Priority, Target and Participating Countries of GLO+UHC Project Phase 2



### **Steps of GLO+UHC activities**

— Methods for strengthening health systems based on the partnership —

Orientation Plan Input Output Follow-up

Identify issues to be tackled and analyze the situation



Set the goals and methods and select resources



Conduct some inputs from resource countries



Support policy making or revision based on inputs



Follow up the actions and find out remaining challenges



#### The project's tasks for each step



- . The project works with interested parties to identify the issues of health system
- Conduct hearing and some situation analysis on the issue
- 3. Judge the feasibility of the activities.
- Set the goals and activity
   method through
   communications with target
   and resource countries
- 2. Find out the most appropriate resource persons
- 3. Support making needsbased contents of inputs
- Guide and communicate
   closely with stakeholders to
   maximize the effect of inputs
- 2. Encourage the effective involvement of policy makers
- Based on the inputs, <u>the</u>
   <u>project supports making or</u>
   <u>revising the policies through</u>
   <u>continuous consultation.</u>
- 2. Support output to relevant stakeholders related with the issues
- After some activities, the project <u>follows up the</u> <u>progress of issues</u>.
- 2. In many cases, additional issues have risen.

Examples:

(Health financing)
Claim, Audit, Provider payment
(Health workforce)
CPD, IPE

#### Preparations:

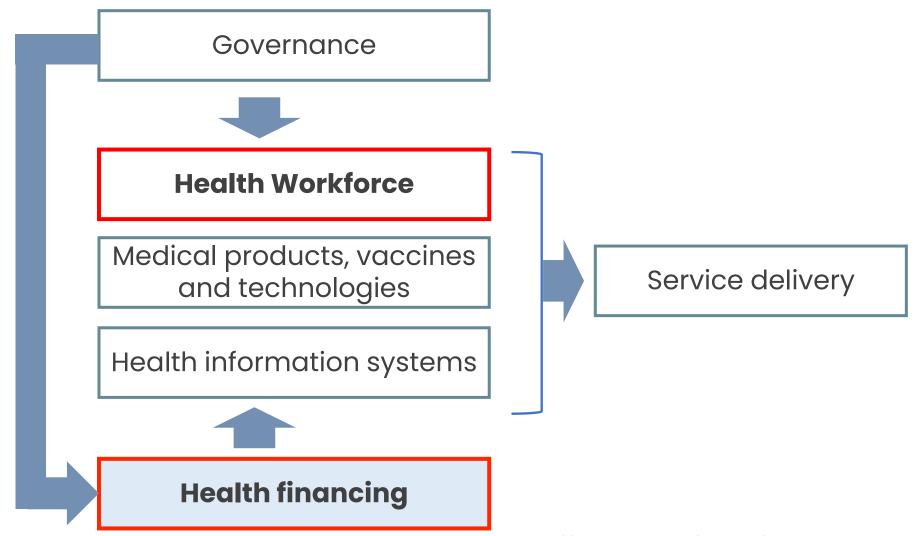
- Concept note
- Information sharing beforehand to fix the contents of inputs

#### Methods:

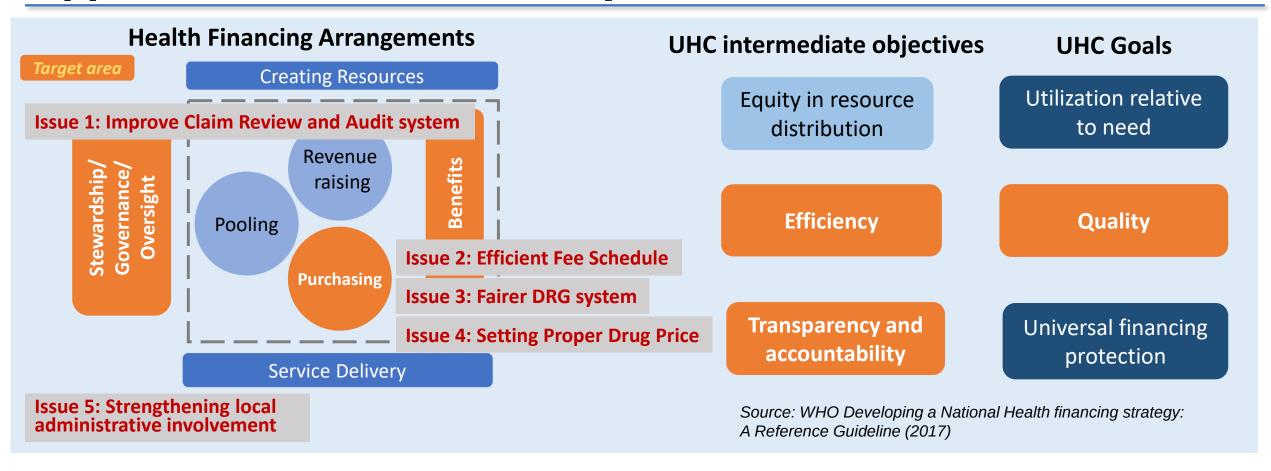
Trip to Japan, workshops Continuous consultation Online workshops Examples:
Bangkok Fee Schedule
Committee,
IPE tool kits

<u>Topics based following-up</u> Condition setting for fee schedule, Drug pricing

### 6 building blocks of health system



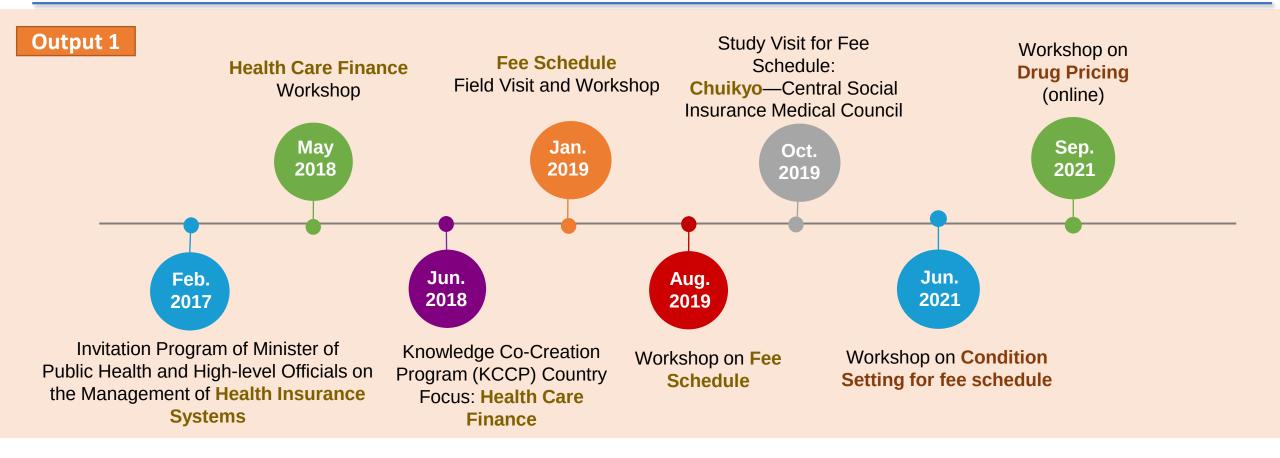
### Approach to Health Finance by GLO+UHC2 activities



The Project puts focus on the 5 issues based on the interviews to NHSO officials

- > Purchasing: Efficient fee schedule, Fairer DRG system, Setting proper drug price
- Oversight: Improve claim review and audit system
- > Service delivery x Governance: Strengthening local administrative involvement

### **Activities on Fee Schedule**



#### **Main Achievements**

The fee schedule committee in Bangkok Region modelled on Japan's Central Social Insurance Medical Council was established in Jan. 2019 NHSO expanded the fee schedule system nationwide in Oct. 2022

Items using fee schedule expanded to 3,752 (health services) + 1,852 (drug)

#### Collaboration with ASEAN member states on health finance

#### **Lao PDR**

1<sup>st</sup>: "Thailand UHC, Governance, Success and Challenge" on 10 August 2021

2<sup>nd</sup>: "e-Claim System in Thailand" on 16 December 2021

3<sup>rd</sup>: High-level policy dialogue "Reform of Lao PDR's health financing" on 4 March

2022

4<sup>th</sup>: "Institution strengthening towards UHC in Lao PDR: Cross country lessons learned

from Thailand" on 20-22 December 2022.





#### **Viet Nam**

"Online Workshop among Viet Nam, Thailand and Japan" on 28 June 2021

→ Received official letter from Viet Nam Social Security (VSS) on **DRG, Claim Review,** and **Pricing** 

#### **The Philippines**

Planning to collaborate with the Philippines regarding health financing, in particular, **DRG development** 



### **Activities on Claim Review and Audit System**



Online workshop on **Overview** of claim review and "guidance and audit" system

2021

Ratrapee IT for FUND@N... // wilailuk wisasa

Takaaki Ariga

Online workshop on Al claim review by a claim review agency

Oct. 2021



Jul.

2022



Study trip to Japan: Comprehensive practical lessons through experience sharing by

- -a supervising agency
- -a claim review agency
- -an insurer, and

Today

Oct.

2022

-medical institutions

Mar. 2021

Questionnaire survey of the Country needs

Discussions through emails, preparatory online meetings, etc.

Dec. 2021

Lao PDR: Online workshop on e-claim system





International
Workshop for Claim
Management System

with

Lao PDR, Viet Nam, Philippines, Indonesia, and Sudan Oct. 2022

**Thailand** 

Sudan: L UHC S training in t Dec. 2022

Lao PDR: Study Visit to Udon Thani & Vientian

13

### International Claim Management Workshop on 12 Oct. 2022

#### Objectives

- To share information and experiences of the claim management system, in particular, e-claim and claim review and audit, among participating countries.
- To explore the possibility of improving the claim management system in each country.

#### Key messages

- A common challenge that they are facing was how they **improve health information system** to connect with claim management system.
- Countries need to continue developing claim management system in order to respond to new demands, such as reimbursement of home visit services and tele-medicine, which have increased in demand under COVID-19 pandemic.
- -The effective claim management system is **to enable providing quality service delivery.**



National Health Security Office

- National Health Insurance Bureau, MOH
- ★ Viet Nam Social Security
  - **BPJS Kesehatan**
  - **Philippine Health Insurance Corporation**
- National Health Insurance Fund
- Health Insurance Claims Review & Reimbursement Services

### **Resource centers**

Learning materials (incl. articles, books, and videos) summarizing our experiences are available online!

#### **IHPP Resource Center**

covers the knowledge sharing of global health issues and UHC from a broad perspective



https://www.resourceihpp.com/site/home

#### **NHSO Resource Center**

focuses more on the development of UHC, i.e., Universal Coverage Scheme (UCS) and its health financing system.



Also, technical reports and leaflets of the GLO+UHC Project are available.





https://eng.nhso.go.th/view/1/Home/EN-US

### Conclusion

The Partnership Project is a good example of Triangular Cooperation in health system strengthening to achieve/improve UHC

Under the COVID-19 pandemic, the world has become more aware that UHC is essential for improving health emergency responsiveness and preparedness

Health finance contains quite practical issues, hence sharing lessons learned among officials in charge can be contributory to improving health financing scheme in countries

A problem-oriented approach emphasizing practical and interactive discussions on each country's priority issues effectively enhanced mutual learnings

We look forward to cooperation of ASSA and each member institution to further advance our collaborative efforts in health finance and social health protection toward achievement of UHC in ASEAN and the world!

## Thank you for listening! Please join us! We welcome further collaboration with you!





https://www.facebook.com/jica.glo.uhc.thailand



Contact: glouhc@jica-glouhc.org